Express Mail" mailing label number <u>EV 327 106 771 US</u>. Date of Deposit <u>March 19, 2004</u>

Case No. 10022-457

PATENT APPLICATION TRANSMITTAL LETTER

To the Commissioner for Patents:
Transmitted herewith for filing is the patent application of: <u>Dadong Wan</u> for : <u>REAL-TIME SALES SUPPORT AND LEARNING TOO</u>

Transmi	tted herev	with for filing is	the patent applic	cation of: <u>Dadong W</u>	<u>/an</u> for : <u>REAL-</u>]	IME	SALES SUPPOR	T AND LEAR	NING TOOL.		
Enclose	d are:								0		
\boxtimes	14 sheet(s) of drawings, 36 pages of application (including title page), and the following Appendices: 0.										
	Declaration.										
	Power of Attorney.										
	Applicant claims small entity status. See 37 CFR 1.27.										
	Assignment transmittal letter and Assignment of the invention to :										
\boxtimes	NonPublication Request Under 35 U.S.C. 112(b)(2)(B)(i).										
							Other	· Than			
Claims	as Filed	Col. 1	Col. 2	Small Entity			Small				
For		No. Filed	No. Extra	Rate	Fee	or	Rate	Fee			
Basic Fe Total Cla		-20	17 17	x\$9=	\$ 385 \$	or	x\$18=	\$ \$	770		
Indep. C		-3		x\$43=	\$	or	x\$86=	**************************************			
		nt Claims Pres	ent	+\$145=	\$	or	+\$290=	\$			
*If the di	fference i	n col. 1 is less				or					
enter "0'	' in col. 2.			Total	\$	l	Total	\$			
		• • •		23-1925 in the amo		. A d	uplicate copy of th	nis sheet is e	nclosed.		
	A check in the amount of \$: to cover the filing fee is enclosed.										
\boxtimes	The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.										
	Any additional filing fees required under 37 CFR § 1.16.										
Any patent application processing fees under 37 CFR §1.17.											
	The Commissioner is hereby authorized to charge payment of the following fees during the pendency of this application or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.										
	Any filing fees under 37 CFR § 1.16 for presentation of extra claims.										
	Any patent application processing fees under 37 CFR § 1.17.										
	☐ The issue fee set in 37 CFR § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR § 1.311(b).										
Data	3/19/2	2004		John G	lu Glas	10	2				
Date	, ,			John G. BRINKS	Rauch SHOFFR GILSO	N &	LIONE				

Registration No. 37,218

Customer No. 28164 - Accenture - Chicago

PTO/SB/35 (05-03)
Approved for use through 10/31/2002. OMB 0651-0031
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Under the Paperwork Reduction Act of 1995, no persons are requi		amed Inventor	Dadong Wan	
NONPUBLICATION REQUEST UNDER 35 U.S.C. 122(b)(2)(B)(i)	Title	REAL-TIME SALES SUPPORT AND LEARNING TOOL		
	Atty Docket Number		10022/457	

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

March 19, 2004

Date

John G. Rauch

Typed or Printed Name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii))**.

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(a). The information is used by the public to request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that request). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 6 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450.. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Alexandria, VA 22313-1450.